



# 2017 Weekly Service Contract

Aqualand Pools & Spas  
1260 Campbell Lane  
Bowling Green, KY 42104  
(270) 842-8981  
FAX (270) 781-5655  
[www.aqualandfun.com](http://www.aqualandfun.com)

## FULL MAINTENANCE

Aqualand Pools & Spas agrees to service the pool/spa listed below. The owner agrees to pay for the services as outlined below and in accordance with the terms set forth in this agreement:

A trained pool/spa technician(s) will visit the pool/spa to perform the following services as indicated below **(WEATHER PERMITTING):**

- ▶ Backwash the filter system as needed.
- ▶ Skim the water surface to remove floating debris each trip.
- ▶ Clean pool tile regularly.
- ▶ Vacuum and/or brush pool walls and floor as needed.
- ▶ Remove and clean strainer basket.
- ▶ Maintain and clean filter and pump area and inspect for maintenance or repair. \*
- ▶ Test and adjust the water chemistry. \*
- ▶ A Water sample will be returned to our store and a complete ALEX Water Analysis will be performed by a trained in-store employee.

▶ Aqualand Pools & Spas **does not** guarantee a worry free pool with the weekly service. **It is the responsibility of the customer to maintain proper water levels, a proper sanitizer level, & to remove any dirt & debris between each weekly service.** ◀

- All chemicals used on weekly service must be provided by Aqualand Pools & Spas.
- NOTE: All repair work will be performed as needed and charged to customer.

**The fee for this service is \$\_\_\_\_\_ per visit.**

**Quoted by Service Manager based on information provided by Home Owner.**

### *Billing Information:*

Weekly service charges **do not** include any return visits due to algae problems or repairs to the pool or equipment. This will be billed at the current service rate of **\$85.00 an hour**. The customer will be charged for all chemicals, supplies & parts used to adequately maintain and repair their pool .

Charges will be billed to the credit card that is to be provided by you the customer. Payments for services rendered for existing account holders must be made within 10 days of the invoice date. Any and all complaints must be reported by the customer to our store **within 24 hours of the service** to allow Aqualand Pools & Spas the opportunity to resolve issues that may arise.

**THIS AGREEMENT MAY BE CANCELLED AT ANY TIME BY WRITTEN NOTICE BY EITHER PARTY, TEN (10) DAYS PRIOR TO THE DATE THE SERVICE IS TO BE DISCONTINUED.**

In the event of, but not limited to, tornados, floods, acts of God, vandalism, or acts of pilferage, Aqualand Pools & Spas assumes **NO** responsibility with respect to the present or future condition of the customer's pool/ spa and equipment.

Aqualand Pool, Spa & Patio agrees to carry Liability and Property Damage Insurance in addition to Workmen's Compensation Insurance required by law.

Note: This agreement is contingent upon the owner's keeping the pool/spa piping, motor, pump, filter and interior of the pool/spa finish in good repair.

Customer's Signature: \_\_\_\_\_

Date \_\_\_\_\_

*Weekly Service Contract (continued on back)*

# **CUSTOMER INFORMATION**

Name (please print): \_\_\_\_\_

Telephone No: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Charge my credit card for each week's service: Yes: \_\_\_\_\_ Initial: \_\_\_\_\_ No: \_\_\_\_\_ Initial: \_\_\_\_\_

Visa/MasterCard/Discover Card/American Express# (required) \_\_\_\_\_ Expires \_\_\_\_\_ CVC# \_\_\_\_\_

▶ Customer's Signature: \_\_\_\_\_

Where are the pool supplies stored? \_\_\_\_\_

**\*\*\*Payment is due prior to service(s) rendered. Payment can be given to service team upon arrival at owner's pool. If payment is not received within 10 days of service rendered, Aqualand reserves the right to charge payment in full to credit card number on file. Prices of travel, time, return visits, and additional services are at the discretion of Aqualand Pools & Spas. If payment, equipment, materials, electricity, and/or water are not available for the service team to perform their duties, a 2<sup>nd</sup> service fee will be assessed.**

**Thank you for the opportunity to provide you with quality services.**